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Tackling Disruption: The CIO's Role in Driving Innovation and Digital Enablement

Conference Overview

IT organizations are facing disruption and the public sector is no exception.

Organizations more than ever need to overcome restrictions and frictions, some of which may be self-inflicted, and embrace the "need for speed".

IT of the future needs to:

- Embrace failure and be prepared to fail quickly;
- Continuously experiment with and test new concepts;
- Switch to outcome-based measurement;
- Adopt an end-to-end service focus and shift emphasis away from managing projects in a silo;
- Leverage automation where appropriate to reduce reliance on manual processes.

CIO agenda for disruption:

- There is a need to transform recruitment in order to deal with disruption;
- The traditional role of IT is being transformed and driving the need for greater balance between the analytical skillset and a more

business-focused, relationship-oriented skillset;

- CIO's role is also being transformed from a tech-heavy, sustainment-oriented focus toward a transformational agenda;
- Culture and existing organizational norms may be a barrier to change and organizations should find ways to empower the younger generation by actively seeking and implementing ideas.

Conference Resources

- [PDF PowerPoint Presentation](#)
- [Harvey Nash / KPMG CIO Survey 2018](#)
- [KPMG CEO Outlook](#)
- [The Future of Digital Government is Here](#)